

Advanced Skills for Progressive and Life-Limiting Illness Conversation

April 13, 2018

COURSE SCHEDULE

Time	Session
0745-0800	Registration
0800-0900	Introduction to Communication: Theories & Evidence
0900-0930	Overview of Communication in Palliative Care <ul style="list-style-type: none">◆ From Diagnosis to End-of-Life◆ Palliative Care Approach & Framework◆ Case introduction
0930-1000	Personal Reflections
1000-1015	<i>Break</i>
1015-1130	Serious Illness Conversations <ul style="list-style-type: none">◆ Advanced Care Planning◆ Goals of Care◆ Client and Family Understanding of Disease Case Scenario Activity #1
1130-1245	'Sharing Bad News' <ul style="list-style-type: none">◆ Readiness◆ Managing High Emotional States◆ Strategies for When Families Disagree◆ Tools and Scripts Case Scenario Activity #2
1245-1315	<i>Lunch</i>
1315-1345	The Family Meeting Framework
1345-1500	Communication in End-of-Life <ul style="list-style-type: none">◆ Last Days to Hours◆ Crisis Events◆ The Power of Language Case Scenario Activity #3
1500-1530	Professional Practice Implications <ul style="list-style-type: none">◆ Documentation◆ Personal beliefs◆ Team communication
1530-1600	Debrief and Reflections
1600	Wrap up

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